

Massachusetts Division of Insurance
Annual Report of Membership
in Small Group Health Insurance Plans ¹
as of December 31, 2003

	COVERED LIVES BY COUNTY HEALTH MAINTENANCE ORGANIZATIONS (WITH 2003 MEMBERSHIP ACCORDING TO 2003 ANNUAL REPORTS)	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	TOTAL
		Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year	Covered Lives at End of Year
1	Aetna Health Inc.	97	11	270	0	1,458	76	272	161	1,388	0	430	298	418	696	5,575
2	CIGNA HealthCare of Massachusetts, Inc. ²	172	4	222	0	455	84	336	68	1,098	0	364	158	166	11,484	14,611
3	ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	133	4,212	1,138	0	0	0	0	0	0	5,483
4	Fallon Community Health Plan, Inc.	0	9	50	0	1,080	142	84	9	4,041	0	2,019	53	93	26,694	34,274
5	Great-West Healthcare of Massachusetts, Inc. ³	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6	Harvard Pilgrim Health Care, Inc.	15,777	296	9,735	1,819	18,434	184	330	314	47,927	14	24,120	13,500	18,844	10,373	161,667
7	Health New England, Inc.	3	7,290	0	0	0	1,939	15,019	4,726	1	0	0	0	0	71	29,049
8	HMO Blue ⁴	5,366	8,437	8,501	77	22,763	1,808	13,988	4,931	64,725	513	29,081	13,577	28,589	12,101	214,457
9	Neighborhood Health Plan, Inc.	0	16	31	0	175	0	0	6	1,833	0	2,958	204	1,433	866	7,522
10	Tufts Associated Health Maintenance Organization, Inc. ⁵	4,324	1,691	9,423	0	24,078	1,942	6,003	2,662	56,598	0	22,179	15,570	21,227	17,055	182,752
11	United HealthCare of New England, Inc.	537	0	13,210	0	103	0	9	0	164	0	540	1,418	27	393	16,401
	TOTALS:	26,276	17,754	41,442	1,896	68,546	6,308	40,253	14,015	177,775	527	81,691	44,778	70,797	79,733	671,791

¹ Based on the 2003 Small Group Annual Reports currently on file with the Division.
² As of 1/1/99, CIGNA HealthCare of Massachusetts, Inc., Healthsource Massachusetts, Inc. and Healthsource New Hampshire, Inc. merged their Massachusetts HMO operations under one license for CIGNA HealthCare of Massachusetts, Inc., doing business as Healthsource Massachusetts. Beginning with the 1999 annual report, the membership will be reflected under the name CIGNA HealthCare of Massachusetts, Inc.
³ One Health Plan of Massachusetts, Inc. changed its name to Great-West Healthcare of Massachusetts, Inc. effective July 21, 2003.
The carrier notified the Division on September 6, 2002 that it intended to discontinue and nonrenew all of its small group health plans in Massachusetts.
⁴ A line of business of Blue Cross and Blue Shield of Massachusetts, Inc.
⁵ Doing business as Tufts Associated Health Plan and as Tufts Health Plan.